



## Charter for Involvement



The Charter for Involvement is written by the National Involvement Network (NIN) <http://arcuk.org.uk/scotland/national-involvement-network/> and was published January 2015 . It is a series of 12 new statements that show how people who use support services want to be involved:

- in the services they get
- in the organisations that provide their services, and
- in the wider community

The Charter is unique in Scotland as it has been written and developed by people who use services for service providers to make involvement better for everyone.

The Charter for Involvement was originally published in 2009. 25 organisations signed up to the Charter at that time. The Charter was evaluated in 2012 and it was decided to produce a new updated version. The CEOs and Directors of organisations are again signing up to the new Charter.

Singing up means organisations:

- Agree with the Charter principles and statements.
- Commit to putting the Charter principles and statements into practice in their organisation.
- Commit to working in partnership with people who use their service to draw up an action plan. This will say what actions they will take to improve involvement in line with the Charter principles and statements.
- Commit to working in partnership with people who use their service to check how the organisation is doing with these actions on a regular basis.
- Commit to sharing learning and ideas on improving involvement and taking this work forward with other organisations.

To see which organisations have signed up to the Charter click this link – [Organisations-who-have-signed-up-to-the-Charter \(1\)](#)

Martin Cawley, Chief Executive of Turning Point Scotland said:

## “ What People Say ”

More confident when challenging poor practice – and advocating for Service Users Rights in relation to their care plans.

## Charter for Involvement

### Minutes from NIN Meeting 11th September 2015

To view the minutes from the National Involvement meeting on 11th September 2015 please click above

### Minutes from NIN Meeting 26th June 2015

To view the minutes from the National Involvement meeting on 26th June 2015 please click above

### Charter for Involvement

Written and developed by people who use services for service providers to make involvement better for everyone.

### Human Rights 4 me – Presentation by Sofi Taylor

At the NIN meeting on Friday 13th February Sofi Taylor, Health Improvement Lead from



We have used the Charter to identify areas where we are doing well and areas we need to improve further. This has been used at a local service level right up to our Board and organisational governance. The framework has helped us immensely.



The new Charter includes some beautiful illustrations to go with all of the 12 Statements. Here is the illustration to go with Statement 1 – “we must be at the heart of any plans about our lives”

There are 2 versions of the Charter for Involvement : a full version which includes the 12 statements and descriptions of what each one means; and a short version in a pamphlet form.

**Download a copy of the full version of the Charter – [Charter for Involvement – full version \(pdf\)](#)**

**Download a copy of the short version – [Charter for Involvement – short version \(pdf\)](#)**

An audio version will soon be available on this site.



Lynnette Linton, Chairperson of the National Involvement Network said :

*The main message of the Charter is that people want to be listened to and respected. We hope that more people who receive support will learn about the Charter and more organisations will sign up to it.*

The funding of the new version has been provided by the Scottish Government and NIN has been supported by ARC Scotland.

A special event to celebrate the publication of the revised Charter was held at the Scottish Parliament on 22 January 2015. Jamie Hepburn, Minister for Sport, Health Improvement and Mental Health congratulated the NIN membership for producing the Charter. He said the Charter’s principles resonated strongly with the Government’s commitment to improving choice and control for people who receive services. He added that the Keys to Life strategy for people with learning disabilities aimed at ensuring people are supported to participate fully in all aspects of society, prosper as individuals and are valued contributors to a fair and equal Scotland.

For more information on the Charter for Involvement and to discuss how ARC Scotland and members of the National Involvement Network can help improve the involvement of people you support contact Paddy Carstairs.

Email: [paddy.carstairs@arcuk.org.uk](mailto:paddy.carstairs@arcuk.org.uk)

Tel: 0131 663 4444

NHS Greater Glasgow and Clyde gave a presentation on human rights please click above

### **Being Involved – National Involvement Network**

National Involvement Network members speak out about being involved and what it means to them. Watch their film.

### **Charter work to be done**

To download this Power Point Presentation please click above

### **Comparing 2 charters**

Short film of a meeting between National Involvement Network members and people supported by Dimensions.

### **Charter Working Group Plan**

This document explains what we want to do, what we need to do and how we will do it.

### **Charter for Involvement – Evaluation Report**

Members of the National Involvement Network (NIN) have been working with ARC Scotland and Evaluation Support Scotland to evaluate what difference the Charter for Involvement has made to peoples lives. Here is their final report.

### **National Involvement Network photograph album June 2012**

Photos from the National Involvement Network in Glasgow in June. It represents people who receive support services coming together to create a national charter of what they want from their service.

**Association for Real Change**

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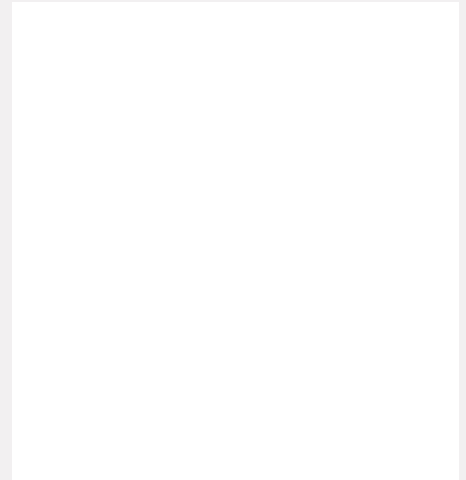
**Quick links**

**ARC Scotland Training**

**Charter for Involvement**

**National Involvement Network**

**Scottish Transitions Forum**



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